

# Guarantee

This guarantee is offered by Awaken Wisdom (We) to its clients (You).

It is understood that we cannot guarantee to meet your expectations completely. However we are committed to delivering programs that are at the cutting edge of personal discovery.

The way we see it, our obligation is to deliver the programs in accordance with our promises. Your obligation is to participate fully in the manner prescribed in the Learning Agreement. If we each meet our obligations, we are confident that you will get everything you sought from the program and more.

However, in the event you feel you have not received satisfying value, we undertake to refund the full amount paid by you for the program that you have participated in provided the following conditions have been met;

- ★ You have attended every session prescribed in the learning agreement.
- ★ You have done the practices as required in the learning agreement.
- ★ You have participated in at least one coaching session for the duration of the study programme where applicable.

In order that we make it fair to both of us, this guarantee applies for 30 days after the last session.

The guarantee claim must be made by e-mailing us at [people@awakenwisdom.com](mailto:people@awakenwisdom.com) or calling us on +61 2 8765 0551. Please quote your student number in all correspondence or contact with us.